



## Operations and Overnight Managers

Roscoe's Bed + Bark is a new dog daycare in Portland, providing 24/7 best in class dog daycare and boarding. We're looking for motivated, positive, dog-loving employees to join our team! The ideal candidate for our Management team will be positive, have experience in a professional environment with dogs, and interested in opportunities to grow with a new company. We're looking for both full and part time candidates who are willing to work weekends, evenings, overnights, and holidays.

Duties include:

- Upholding Roscoe's values of Love, Transparency and Simplicity.
- Acting as the primary point of contact for both customers and employees when on duty.
- Supervising dog daycare playgroups, providing a safe and fun environment for all dogs.
- Providing best in class customer service to all clients and their pets in person, over the phone, and via email.
- Guiding and coaching employees to provide the highest standard of care and service for our clients.
- Building and demonstrating a culture of positive reinforcement.
- Managing the daily operations of the daycare.
- Maintaining a clean and professional atmosphere.
- Giving baths and nail trims for our clients as needed.
- Attending and completing additional training and certification throughout the year.
- The above list of job duties is not exclusive or exhaustive and the employee will be required to undertake such tasks as may reasonably be expected within the scope of the role.

Requirements:

- Must be able to align with, demonstrate, and reinforce our core values.
- Passion for animals.
- Excellent customer service skills.
- Desire to work in a professional, positive, team-based environment.
- Willing and able to work weekends, overnights, holidays, and during inclement weather.
- Experience in a professional environment with animals.
- Experience successfully leading and managing teams.
- Proficiency in web based programs.
- Ability to lift and move 50 pounds.
- Must have access to reliable transportation.
- Ability to stand for several hours at a time.
- Able to pass a background check.
- High school diploma or GED required, additional education preferred.
- Education in animal related field preferred.

We offer competitive pay to qualified candidates, with perks including paid vacation, ongoing professional development opportunities, and discounts on merchandise and services.

Check us out online to learn more about Roscoe's Bed + Bark! Interested candidates should email a paragraph expressing why they'd be a great fit for the Roscoe's Bed + Bark team, with resume and references attached. Incomplete applications will not be considered.